UNION BANK OF INDIA	1881.20	12.27	1164.28	7.97
UNITED BANK OF INDIA	1520.00	27.60	578.00	12.7
VIJAYA BANK	567.19	11.52	309.97	6.64
TOTAL FOR NATL. BANKS	32820.22	14.13	17087.96	7.81
TOTAL FOR PSBs	52593.52	14.28	25840.51	8.20

(*) Canara Bank has reported that the gross NPAs as on 31.03.2000 stands reduced by amount representing technical write off at Head Office.
(&) Gross NPAs reduced by reversal Interest Suspense Account amount during the year.

Measures suggested by Parivartan to Income tax Department

1022. SHRI MAHESH CHANDRA SHARMA: Will the Minister of FINANCE be pleased to state:

(a) whether it is a fact that a voluntary organisation Parivartan has submitted tax payer's grievances to Income-tax Department, Delhi;

(b) if so, how many of these grievances have been resolved;

(c) by when the balance will be resolved;

(d) whether Parivartan has also suggested some measures to prevent recurrence of such grievances; and

(e) if so, by when the Government will implement these measures?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI V. DHANANJAY KUMAR): (a) and (b) Yes Sir, out of 509 grievances, 214 have been redressed.

(c) The balance grievances will be resolved as and when complete particulars are given by the taxpayers regarding assessment year, ward, circle etc.

(d) Yes Sir.

(e) Most of the measures suggested by Parivartan are already in operation in the Income-tax Department. The implementation of the remaining measures is under consideration and depends on the availability of qualified manpower and infrastructure commensurate with the workload of the Department.